



KEY ISSUES

THE NEWSLETTER OF THE TEXAS JAIL ASSOCIATION

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Summer 2004

MESSAGE FROM THE PRESIDENT



President, Mary Barron

We had a successful 18th Annual Texas Jail Association conference in San Antonio. There were over 350 members and 78 vendors. There were a lot of new faces in the crowd this year, and I am

excited to see the growth of the Association and look forward to their future participation.

It is with great honor and a privilege to serve as your President for the year of 2004-2005. I pledge to make this a successful year in obtaining our goal

to expand the area of training and knowledge in order to reach our desire for professionalism in the corrections field.

Past President Wayne Dicky and 1st Vice President Kelly Rowe worked hard to make this conference a success. Also, thanks to all the Board of Directors who worked throughout the conference in making sure it ran smoothly. Everyone is to be commended for their hard work and dedication to the Association.

The Board of Directors will continue to work closely with the Texas Commission on Jail Standards and Texas Association of Counties to provide the best training possible. Soon we will start working on the fall regional trainings with the Texas Commission on Jail Standards, so mark your calendars.

I would also like to thank all the vendors who continue to support our Association.

Executive Director Sharese Hurst and her staff from Sam Houston State University did an outstanding job for their first year on board with the Association.

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MESSAGE FROM THE PRESIDENT *cont'd*

I would like to introduce to you the 2004-2005 Board members:

Kelly Rowe	1st Vice President	Lubbock Co.
Jerry Moore	2nd Vice President	Harris Co.
Danny Downes	3rd Vice President	McLennan Co.
Mark Dubois	Treasurer	Jefferson Co.
Rachelle Arrington	Secretary	Kendall Co.
Carla Stone	Director	Kaufman Co.
Don Courtney	Director	Eastland Co.
Kathy Graham	Director	Taylor Co.
Terrisa Candelaria	Director	Midland Co.
Sheila Thun	Director	McLennan Co.
Robert Green	Director	Montgomery Co.
Wayne Dicky	Past President	Brazos Co.
Gary Pinkerton	Chaplain	Smith Co.
Mike Hopper	Sergeant at Arms	Wichita Co.
Ronnie Freeman	Historian	Harris Co.
Sheriff Terry Box	Director/NV	Collin Co.
Cheryl White	Director/NV	Global Tel*Link
Tim Calcote	Director/NV	LoneStar Commissary

I have reappointed Cheryl White as the vendor representative on the Board. This year I have formed a special committee and appointed a second vendor representative to the board to help address some of the vendors' concerns.

Please mark your calendars and make your reservations early for the Jail Management Issues conference in South Padre. It will be August 23-26, 2004, at the Radisson Resort hotel. I look forward to seeing you there.

Please remember to continue to pray for our troops in the military.

Sincerely,
Mary Barron, President
Texas Jail Association

MESSAGE FROM THE PAST PRESIDENT

Serving as the President of this Association has been one of my proudest accomplishments and I will always cherish the opportunity I was given to serve this Association. The faith that the members of this Association had in me is humbling. We faced many challenges and pursued many opportunities this year. TJA's reputation as an association of professionals continues to grow across the state and now, nationally. I am proud to have been a small part of that success. This year I benefited from the service of an outstanding Board of Directors, who are the heroes of this organization and should be recognized for their tireless service. They spent hundreds of hours teaching, coordinating, traveling, and planning the future for the Association. I also benefited from countless friends and mentors. I made hundreds of phone calls this year seeking advice and information and I was never disappointed.

Our training goal this year was ambitious as we worked together to provide quality training to as many detention officers as possible. This effort resulted in more than 31,000 hours of training. Kelly Rowe served as chair of the Training Committee and coordinated dozens of classes as well as being responsible for planning the 18th Annual Training Conference. Anyone that has ever served as President of this Association knows how important the office of 2nd Vice President is to the success for that year

and Kelly Rowe did an outstanding job.

Serving as an officer of this Association is a five-year commitment, from 3rd Vice President through Past President. It is not only a personal commitment, but also an agency commitment. The time, travel, and other demands of service are significant. My service would have been impossible without the support of my agency. Sheriff Kirk has encouraged and supported me without reservation and I would like to take this time to thank Sheriff Kirk for his remarkable commitment to this Association.

The Texas Jail Association serves as an important resource for detention officers and it is time we recognize the fact that we are law enforcement professionals. As AJA President Tony Callisto said, "Detention officers walk the toughest beat in America." Who could argue with this point? Long days spent



2003-2004 President Wayne Dicky, right, of Brazos County Sheriff's Office, presenting the gavel to the 2004-2005 President Mary Barron, left, from the Brown County Sheriff's Office.

MESSAGE FROM THE PAST PRESIDENT *cont'd*

locked down with the worst of the worst from our communities, in addition to dealing with dozens of offenders at once, with little more than good interpersonal communication skills for assistance, would challenge the courage of the most seasoned law enforcement officers. America's Detention Officers walk into an environment everyday facing danger. The effort to change misconceptions surrounding a career as a Detention Officer must begin inside each one of us, not with boasting or arrogance, but with pride. Pride in knowing that we provide a vital service to our communities. Pride because our communities

are safer because of our service. I am proud to say, "I am a Detention Officer."

Thank you for giving me the opportunity to serve the Texas Jail Association.

Respectfully,
Wayne Dicky
Immediate Past President
Texas Jail Association

TEXAS JAIL ASSOCIATION ANNUAL CONFERENCE

TJA CONFERENCE HIGHLIGHTS

On May 24-27, 2004, approximately 700 jail personnel, sheriffs, and exhibitors convened at the Adam's Mark Hotel in San Antonio for the Association's 18th Annual Spring Training Conference. This conference proved to be an exceptionally successful one, characterized by high energy, enthusiasm, and camaraderie.

The Program

On the afternoon of Monday, May 24, 2004, a pre-conference session was provided by **Ramona Koch**, Administrative Supervisor of the State Ready Office of the Texas Department of Criminal Justice, who provided an update and answered questions regarding the process involved in accepting new inmates.

On Tuesday morning, following the posting of the colors by the Bexar County Sheriff's Department Honor Guard and the singing of the National Anthem by Lubbock County Sheriff **David Gutierrez**, participants heard opening remarks by: **Wayne Dicky**, President of the Texas Jail Association; **Ralph Lopez**, Sheriff of Bexar County; **Dan Richard Beto**, Executive Director of the Correctional Management Institute of Texas; and **Lawrence Meyers**, a Justice on the Texas Court of Criminal Appeals, who delivered the keynote address. Judge Meyers was followed by **Tony Callisto**, President of the American Jail Association, who spoke on the "Future of American Jails."

That afternoon four concurrent training workshops

were offered to participants. **Christopher Medici** and members of the staff of the Texas Commission on Jail Standards provided an interactive program focusing on the use of inmate labor. **Neil Pascoe** with the Texas Department of Health discussed MRSA infections in jails and **Donna Clarke**, an Assistant District Attorney in Lubbock County, presented information on the impact of the Texas Public Information Act on jails. Sheriff **Kevin Walsh**, President of the New York Sheriff's Association, accompanied by Tony Callisto, addressed issues relevant to conducting successful investigations in jails. The day concluded with the President's Reception, sponsored by **Global Tel*Link** and **Keefe Supply**.

Wednesday, May 26, 2004, commenced with a Prayer Breakfast sponsored by **Global Tel*Link**, with the remainder of the day devoted to a series of concurrent workshops. **Carmella Jones-Smith** and **Steve Chalender** with the Texas Association of Counties presented a session on interpersonal communication. Sudden Custody Death Syndrome was the topic presented by **Jimmy Warnell** and **Tim Quintana** of Tech3 Training. **Beni Hemmeline**, Chief of the Civil Division of the Lubbock County Criminal District Attorney's Office, discussed surviving a lawsuit. Gang resources and threat group management were discussed by **Paul Mohler** and **Rodney Rodriguez** with the Office of the Texas Attorney General. **Dee Kifowit** with the Texas Department of Criminal Justice addressed mental health screening and treatment practices in jails. **J. Mark Warren** with the Texas Association of Counties

provided an overview on the principles of verbal judo. The presentation of **Susan W. McCampbell**, President of the Center for Innovative Public Policies, focused on preventing staff sexual misconduct with inmates; this workshop was sponsored by the National Institute of Corrections.

On Thursday, the final day of the training conference, **Tony "Pac-Man" Moreno**, a Los Angeles Police Department detective and an expert on gangs, discussed trends and techniques in dealing with today's violent street gangs.

Refreshment breaks throughout the conference were provided by **Southwestern Bell Public Communications** and **AT&T Inmate Calling Services**. Other exhibitors who provided sponsorships included **Aramark Correctional Services, Inc.**, **Dentrust Dental**, **Government Service Automation**, and **Norment Security Group, Inc.**

Assisting with registration were several employees of the **Correctional Management Institute of Texas**; they included **Amy Coates**, **Sara Nash**, and **Katie Isaacs**. The **Texas Association of Counties**, in addition to providing several workshop presenters, supplied audio/video support for the conference.

Awards Banquet

During the Annual Awards Banquet, held on the evening of May 26, 2004, several jail personnel were recognized. **Sheila Thun** with the McLennan County Sheriff's Department was recognized as the Correctional Officer of the Year for Professionalism and **Karen Jacobs** with the Harris County Sheriff's Department was the recipient of the Correctional Officer of the Year for Valor Award.

Charles R. Hernandez, of Moore County, was inducted into the Texas Jail Association's Hall of Fame.

The Awards Banquet was sponsored by **Canteen Correctional Services** and **Evercom**. The live band and dance that followed were sponsored by **LoneStar Commissary**.

Election Results

During the conference, members were called upon to elect officers for several positions on the Board of Directors. **Danny Downes** with the McLennan County Sheriff's Department was elected 3rd Vice President. **Terrisa Candelaria** from Midland County was reelected to the Board of Directors as a Director. Newly elected members of the Board of Directors also included **Robert Green** from Montgomery County and **Sheila Thun** from McLennan County.

New Executive Director

During the training conference, **Sharese Hurst**, a Program Coordinator with the Correctional Management Institute of Texas, was formally introduced to the membership as the new Executive Director of the Texas Jail Association. Before joining the Institute in 2000, Hurst worked ten years for the Judicial District Community Supervision and Corrections Department for Walker, Grimes, and Madison Counties. Hurst has a MBA degree in management from Sam Houston State University.



Some of the Board Members who assisted with Sales during the 18th Annual TJA Conference.



23 of the 42 Sheriffs who attended the 18th Annual TJA Conference.



Jail Administrators in attendance at the 18th Annual TJA Conference.

2004 HALL OF FAME



Running a county jail has to be one of the most thankless jobs around. Surly inmates, ever-increasing regulations and endless paperwork can make the job into a long, hard slog. But for 23 years, one man has been doing that job in Moore County and was recently given a statewide award honoring his ability and his work.

"I don't know why, but I just love the job," said Charlie Hernandez, Moore County Jail Administrator. "I guess I like working with the prisoners, helping people out." Hernandez, 52, was honored last month with induction into the Texas Jail Association Hall of Fame for his 20-plus years of service to Moore County.

"Charlie is just an excellent person," Moore County Sheriff Ted Montgomery said. "He has served us well for a lot of years and earned the respect of everyone he works with." "Induction into the Hall of Fame is no minor honor," Montgomery said.

The Texas Jail Association was formed in 1986 and has honored only 12 people with induction into the hall. Hernandez was picked for the honor by Wayne Dicky, Brazos County Jail Administrator and Association President.

CORRECTIONAL OFFICER OF THE YEAR for Professional Achievement

At the 18th Annual Texas Jail Association Conference in San Antonio, Texas, Lt. Sheila Thun was awarded Correctional Officer of the Year for Professional Achievement.



CORRECTIONAL OFFICER OF THE YEAR for Valor



At the 18th Annual Texas Jail Association Conference held at the Adam's Mark Hotel in San Antonio, Texas, TJA President Mary Barron presented Harris County Sergeant Karen Jacobs with the Texas Jail Association Correctional Officer of the Year Award for Valor.

NEW 2004-2005 BOARD MEMBERS

Danny Downes

While with McLennan County Sheriff's Office, Danny Downes has worked his way up through the ranks as a jailer, Corporal, Shift Sergeant, Administrative Sergeant, and Lieutenant. For the last 2 ½ years, he has been responsible for the day to day operation of our 835 bed county jail. He has over 2,600 TCLEOSE training hours. Downes holds a Jailer and a Peace Officer License, as well as, an Instructor Proficiency Certificate. He is a member of the Texas Jail Association, the American Jail Association, and the Sheriffs' Association of Texas. Downes and his lovely wife Martha have been married for 25 years. They have two daughters, Bonnie and Camille.



Robert Green

Robert Green is the Jail Administrator for Montgomery County Sheriff's Office. Born June 7, 1960 in Kingsville, Texas, he is a 1995 graduate of Sam Houston State University in Huntsville with a Bachelor of Science Degree in Criminology and Corrections. He holds both a Master Peace Officer and Master Jailer Certificate from Texas Commission on Law Enforcement Standards.



Green began his career in law enforcement with the Montgomery County Sheriff's Office in 1981 as a dispatcher. After graduating from Montgomery County Sheriff's Academy Class #2 he transferred to the jail as a deputy. Green worked in the bailiff/court security section at the courthouse, supervising that unit for six years as a sergeant. In May 2001 he was promoted to Administrative Lieutenant in the Jail Division. Green was promoted to the rank of Captain in January of 2004. Green's family consist of his wife Regina, they have two daughters and one grandson. Robert is an active member of Texas Jail Association, American Jail Association, Conroe Masonic Lodge and American Correctional Association. Captain Green completed testing for Certified Jail Manager at the AJA 2004 Convention this past April in Birmingham. His hobbies include fishing, genealogy research, collecting political memorabilia, and gardening.

Sheila Thun

Sheila Thun's law enforcement career began in 1982, at the McLennan County Jail, in Waco, Texas. She has worked her way up to the current position of Lieutenant (Assistant Jail Administrator). She plays an active role in the growth of her department while instituting many time saving programs for McLennan County jail staff. She enjoys networking with other departments and bringing new ideas to her department.



Thun holds her Master Jailer Proficiency License, and Advanced Peace Officers License. She was named Correctional Officer of the Year in 2004 for Professional Achievement by the Texas Jail Association.

Thun is currently a member of the Texas Jail Association, American Jail Association, Texas Sheriff's Association and Correctional Peace Officer's Foundation.

She is looking forward to serving the Texas Jail Association and its members, and she wants to express her sincere gratitude for the opportunity to be on the Board.

2004 ANNUAL CONFERENCE VENDORS

by
Cheryl White

I would like to personally thank each exhibitor for their participation in the 18th Annual Spring conference in San Antonio. This year we had 78 exhibitors showcasing their products to almost 500 attendees.

We also welcomed several new exhibitors this year: The Abbey Group, Avnet Enterprise Solutions, Canteen Correctional Services, The Fairview Group, and McKee Foods. I hope all the attendees had an opportunity to visit these booths and welcome them to our conference.

We would like to thank all of our exhibitors who contributed to the success of our conference. We extend special thanks to the following companies for assisting us with sponsorship of our events:

Platinum Level: Canteen Correctional Services
Evercom
Global Tel*Link

Gold Level:

Silver Level:

Bronze Level:

Keefe Supply

LoneStar Commissary

Southwestern Bell Public

Communications

Aramark Correctional Services,
Inc.

AT&T Inmate Calling Services

Dentrust Dental

Government Service

Automation

Norment Security Group, Inc.

We started something new this year by passing out to each exhibitor a survey to determine their satisfaction with their "conference experience." We received 59 of the 78 surveys back and are in the process of reviewing them to assess how we can improve next year's conference. We are excited to say that several of the recommendations have already been addressed in future conference planning and I believe our exhibitors will be pleased with the results. If any of the other 19 exhibitors still have their forms and wish to return them to us, please send them to Sharese Hurst. Your comments are welcomed and important to us.

Thanks to all for another successful Spring Conference!

LoneStar Commissary, Silver Sponsor, sponsored the band and dance following the Awards Banquet.



AT&T Inmate Calling Services, Bronze Sponsor hosted a refreshment break.

Past President, Gary Pinkerton with Faye Metroka of Dentrust Dental, Bronze Sponsor. Dentrust sponsored the conference workbooks.





Southwestern Bell Public Communications, Silver Sponsor, hosted two refreshment breaks during the conference.



Gold Sponsor, Keefe Supply, co-hosted the 18th Annual President's Reception.



*Representatives from Global Tel*Link, Platinum Sponsors. They co-hosted the President's reception and the Prayer Breakfast.*



Evercom, Platinum Sponsor, co-hosted the Awards Banquet.

Representatives of Canteen Correctional Services, Platinum Sponsor. Canteen was a co-host of the Awards Banquet.



“A CHALLENGE TO TJA MEMBERS” TJA MEMBERSHIP

by
Danny Downes, 3rd Vice President

At the Association's Board Meeting at the conclusion of the 18th Annual TJA Conference, I received my first official assignment as 3rd Vice President from President Mary Barron. At this time, the important task of chairing the Membership Committee was assigned to me. In addition, I chose Kathy Graham and Sheila Thun as the committee members to assist me in the important endeavor of recruitment for the Association.

Over the Memorial Day weekend, I had several occasions to reflect on this assignment and just how integral membership is to the Texas Jail Association, as membership is the key to any association. The more members an association has, the more opportunities that can be afforded to them through more trainings and additional support from new members. At the aforementioned Board meeting, Executive Director, Sharese Hurst, furnished me with a list of all current TJA members. As of May 27, 2004, the membership roster

of the Texas Jail Association numbers 728 members. Looking at this long list of members, it occurred to me that if all of the memberships that are expiring this year were to renew and if just half the number of renewals were to recruit new members, we would reach a milestone of well over 1,000 members. Whoa!

Well, this revelation brings me to my principal point. I would like to take this time to issue a challenge to every current member of the Texas Jail Association. First, that those members whose memberships will soon expire will renew those memberships for another year. Second, that each member makes it a personal goal to recruit at least one new member for the Texas Jail Association. Just think of the ramifications if we all rise up and meet this challenge head on. I am sure that regardless of the outcome of this challenge, we will succeed in setting a new record for membership of the Texas Jail Association.

CHANGES AND CHALLENGES

by
**Dan Richard Beto Executive Director,
 Correctional Management Institute of Texas
 Sam Houston State University
 Huntsville, Texas**

Remarks made at the opening session on Monday, May 25, 2004, at the 18th Annual Training Conference of the Texas Jail Association, meeting in San Antonio, Texas.

It is a pleasure being here with you today. While my remarks will be brief, I do want to address two very important topics — “changes and challenges.”

Changes

Since the mid 1990s, commencing with the presidency of Tim Quintana, the Correctional Management Institute of Texas has served as the secretariat for the Texas Jail Association. The relationship between the Association and the Institute continued over the years, and I assumed that everyone was satisfied with it. In the latter part of 2003, however, I had a number of conversations with key members of the Association, during which it became abundantly clear to me that we at the Correctional Management Institute of Texas had a problem as to our relationship with the Texas Jail Association.

These conversations, coupled with meetings with key staff, led me to the conclusion that the Texas Jail Association would be better served with the appointment of a new Executive Director. Late last year, with the concurrence of Wayne Dicky and members of the Board of Directors, I appointed Sharese Hurst as the new Executive Director.

Ms. Hurst, a former probation officer, possesses a MBA degree in management. She is a true professional, and it is her desire that the Association receive the best possible services that can be provided.

I would be remiss if I did not mention that assisting Ms. Hurst in coordinating this 18th Annual Conference are Sara Nash, Katie Isaacs, and Amy Coates, all employees of the Correctional Management Institute of Texas.

Challenges

Now, as to the second topic — “challenges.”

Two of the compelling purposes for the existence of the Texas Jail Association are to advance the professionalism of its members and to provide leadership in the development of professional standards, management practices, programs, and services. These stated purposes are not only laudable, they are imperative in this day and time.

The various components of the criminal justice system — like corporate America — are facing a crisis in leadership — not only leadership, but ethical leadership.

Over the past year the electronic and print media, both in Texas and nationally, have covered an increasing number of events that are not particularly favorable to our profession — probation officers and administrators having sex with probationers and employees, law enforcement and correctional personnel engaging in inappropriate relationships with prisoners and members of their families, malfeasance of office, thefts and kickbacks involving institutional and community corrections personnel, malicious prosecution, and the brutal treatment of those in custody. While the people involved in this illegal behavior make up only a small fraction of our profession, they do, nevertheless, bring discredit to the criminal justice system. Despite what we read and hear, we are far better than what is reported.

Compounding this problem is the fact that many of the great leaders in criminal justice have died, retired, or are about to retire, and I am concerned about who will take their place and lead the profession forward. We are witnessing a graying or, in my case, a balding of the corrections profession.

That is where you — the members of the Texas Jail Association — come in. It is incumbent upon you and your Association to provide the leadership that is so desperately needed. It is gratifying to see so many new faces here today, for they will be tomorrow’s leaders if

properly nurtured.

In my view, you — as corrections professionals and as an organization — will be faced with a number of challenges in the days ahead.

- You will be called upon to advance the professionalism of the criminal justice system with limited resources.
- You will be asked to step up to the plate of leadership and assume a greater role in the criminal justice system. This is particularly true when we will again witness the issue of prison overcrowding come to the forefront.
- By necessity, for those who refuse help, you will weed out those who would bring discredit to your agency, your Association, and your profession.

- And you will willingly operate jails that are, in the words of the late John Conrad, “lawful, safe, industrious, and hopeful.”

These challenges are not unsurmountable, and I am confident that you will be successful in meeting them by continuing to stay focused on and committed to excellence in service, which has been the Texas Jail Association’s mission these many years.

We at the Correctional Management Institute of Texas stand ready to assist you in overcoming these challenges.

FROM BEHIND THE CAMERA

by
Ronnie Freeman



Once again, the Annual Texas Jail Association Conference held in San Antonio, Texas was a great success. A large number of members turned out for the conference and enjoyed the training, as well as, the music and the sights of this great city. We also held our annual TJA Board Member elections. Three new members of the Association were elected to the Board. Mary Barron automatically became your new President. She is the first woman to ever hold that office. Kelly Rowe became your 1st Vice President and Jerry Moore became your 2nd Vice President. Danny Downes, from McLennan County, was elected as your new 3rd Vice President. Sheila Thun, also from McLennan County, was elected to a Board of Directors position and Robert Green, from Montgomery County, was elected to a second Board of Directors position. Please join me in welcoming all of the newly elected board members.

A few weeks before the May Conference, I was Lieutenant over the 1200 Baker Street Jail, which is one of several Harris County Jails, that houses approximately 3000 inmates. At one time on the 4th floor we housed more than 1000 female inmates. Prior to attending the May Conference, I was transferred to the Grievance and Disciplinary Division in the Support Bureau where I am now the Lieutenant over inmate grievance and disciplinary for all Harris County inmates, which today totals 8225 inmates in our custody. At the conference, I was honored to have met so many members from so

many counties. I enjoyed hearing stories from the members concerning how their agencies dealt with certain problems that occurred in the jails. This is just one example of the benefits of being a member of the Texas Jail Association.

I had the honor of taking many photos of members and of vendors at the conference. You will find many of these photos throughout this *Key Issues* publication. I hope all of the members who attended enjoyed the conference. If anyone has any requests for a certain type of training or any type of changes and/or modifications they would like to see, please contact President Mary Barron or any other Board member who will be glad to try and help you.

Remember this is your Board and it is a member’s organization. All of the members of the Board need your assistance and input to help make this coming year better than ever for the Texas Jail Association. Our goal for the coming year is to have each member recruit at least one new member for our association.

I hope to see everyone in August at the TJA Jail Management Issues Conference at South Padre Island, Texas. Remember to book your rooms early and get your registration in to Sharese Hurst and Amy Coates. I hope all of you got to meet Sharese and Amy since they are new to the Texas Jail Association, as they are an asset to our Association. I look forward to seeing and hearing from everyone again soon.

THE FUTURE OF AMERICA'S JAIL

by

**Tony Callisto, Jr., President
American Jail Association**

Remarks made during the opening session on Monday, May 25, 2004, of the 18th Annual Training Conference of the Texas Jail Association, meeting in San Antonio.

Ladies and Gentlemen, thank you for the opportunity to talk about the future of America's jails during the 2004 TJA Conference.

I'd also like to personally thank my friend, President Wayne Dicky, for inviting me to this year's conference and I'd like to thank my good friend, AJA's president-elect, Bob Patterson for his support in getting me and Sheriff Kevin Walsh, the President of the New York State Sheriff's Association, here to San Antonio to work with you all. It's great to be here in Texas again attending your outstanding conference. Later this afternoon Kevin and I will present a workshop on investigations in jails at 1:30 and repeated again at 3:30, please plan on attending.

The future of America's jails start with good leadership and a focus on the people who get the job done, the jail line officer. As the President of the American Jail Association, my focus for this year is on those line officers. Whether their title is deputy sheriff, correctional officer, detention officer, or jailer, the men and women who put on a uniform every day, put their lives on the line to make a difference – to make a difference in public safety in their community, to make a difference for an inmate who may get a second chance and not come back to jail, to make a difference for a visitor who's intimidated by the system, to make a difference by saving the life of a young man who feels there's no reason to live anymore, to make a difference for the weaker inmate threatened by a bully, and to make a difference one inmate at a time, one day at time. Some of these officers wear black, some brown or gray, some green or blue. Some of their badges are stars, some shields, and some don't wear a badge at all. One thing they all have in common, they walk the toughest beats in America – America's jails. For my year as the President of the American Jail Association, this is the "year of the line officer."

As an initiative for the year of the line officer, I have asked AJA's Training Committee to look at each program we present and to offer suggestions to the trainers on including information and exercises aimed at



President - elect, Bob Patterson, left, with Tony Callisto, Jr., current President of the American Jail Association.

helping the line officer do his or her job. Whether we're training line supervisors, jail managers, investigators, program providers or line officers themselves, I'd like to see material in each training program that focuses on the interests of the line officer. Additionally, I have asked the AJA Corrections Workplace Committee to develop a survey for line officers that will focus on the impact of the jail environment on them. I'd like America's line officers to be able to tell AJA what would make their corrections workplace a better place to work and I'd like to feed that information back to America's jail leaders through the American Jails magazine. I have also asked AJA's 1st Vice-President, Sheriff Joe Oxley, and next year's Conference Planning Committee to include a presentation tract focusing on the issues of the line officer. While I'm talking about next year's conference, I'd like to invite you all to next year's American Jail Association Training Conference and Jail Expo in Kansas City, Missouri, on May 15-19, 2005. Your own past President, Bob Patterson, will be sworn in as AJA's next President at the conference and he'll need your support. It would be great to see all of you there when my brother Bob takes his oath of office!

Enough for a shameless advertisement – back to the year of the line officer and the future of America's jails. In an effort to ensure that the line officer is well represented on the American Jail Association's Board of Directors for the next year, I recently appointed Deputy Sheriff Dan MacDonald, a line level training officer from the Los Angeles County Sheriff's Office, as the Sergeant-at-Arms of the Board of Directors.

The American Jail Association is rich with tradition in serving the needs of America's jails and the jail officer. In reviewing the history of AJA we've found some documents highlighting that tradition. The roots of the American Jail Association actually reach back to 1938 when the "Standing Committee on Jails" of the American Prison Association formed into the National Jail Association. In 1938 Richard A. McGee, the first president of the National Jail Association and Warden of the Penitentiary of the City of New York, defined the mission of the Association as "to band together those concerned with or interested in the custody and care of persons awaiting trial, serving sentence, or otherwise confined in jails, with a view to improving conditions and systems under which such persons are treated." Through the years, the Association focused on improving conditions in jails across the country, not only for inmates but also for the line officers who work in America's jails. In 1981 the National Jail Association merged with the National Jail Manager's Association to form today's American Jail Association. AJA's mission continues to band us together. And as a professional state local correctional organization, since its inception in 1986, the TJA shares in AJA's responsibility to band together and make a difference for both staff and inmates in county jails in Texas.

In keeping with the AJA's mission of making a difference, and in order to insure a more professional future for America's jails, I have established an ad hoc committee to research the feasibility of establishing an American Jail Association Commission on Accreditation for Local Correctional Training Programs. Board member Rob Green from the Montgomery County Department of Correction in Maryland has been appointed chair of this committee with Dr. Gary Christensen, the Assistant Jail Administrator for the Dutchess County Sheriff's Office in New York, as the co-chair. I envision the development of two forms of accreditation for jail training programs; the first would have a series of standards for correctional law enforcement recruit academies and the second would have a series of standards for local jail field training and evaluation programs. I see the establishment of national accreditation standards for each of these critical functions as the first step in taking training for line jail officers to a new level of professionalism. This will help to provide the line jail officer with the right tools to stay safe and to do the job right. I've also re-established a committee to finalize Sheriff Gerry Billy's idea for the development of a National Jail Manager's Academy and your own Bob Patterson has volunteered to be a member of this committee. This committee has been

charged with finalizing a curriculum and a location of a national academy that will provide current and future jail administrators and managers with professional training through a minimum of two weeks of formal training and follow up research assignments. Naturally, Bob envisions that program residing here in Texas. Wherever this executive development program ends up, I'm sure it will help to forward our interests in professionalizing jail management and operations in America.

With these efforts and with the continuing education from and support of AJA and TJA, America's jails and the jails in the great State of Texas will become more professional.

As far as the future of America's jails go, let's look at the numbers. According to the Bureau of Justice Statistics, the 2003 mid-year jail census was 691,301 inmates. When you add the prison population, over 2 million people are incarcerated in the United States today. Additionally, about 10 million people per year are booked in local jails in our country every year. Over the past 20 years, America's jails have experienced between a 4% and 6% annual increase in inmate population. As we look at the future of corrections we must look to the delivery of programs that will help to reverse these growth trends.

We deal with some of the toughest issues in society. We manage people whose lives are unmanageable and our work starts when family, school, and community efforts fail. That means the future of America's jails, and more importantly the future success of meeting our public safety goals, requires collaboration with schools, community programs, and families to make a difference and have a positive impact on those we lock up. No one else is going to do this – not the police, not the court system, not the bar association, and not even the schools and community groups. We're the last stop before many of these local jail inmates step off into the abyss of a life in the criminal justice system. That means we need to ensure that the variety of hats we wear includes a hat that offers inmates an opportunity to improve themselves, to learn life skills they may have never learned before, and to simply have a positive impact. And we can't do that alone; we need to collaborate with those outside the criminal justice system to bring life changing programs into our local jails.

The future of America's jails includes some of the same old things we've had to do in the past. We still need to make sure inmates are locked up, secure, and safe. And we have to manage their behavior, search for contraband and make tours and rounds to keep them from killing themselves or each other. Those basic

“keeper” roles won’t go away. But the failures of family and society are forcing a future where we shift from a “keeper/kept” relationship with the inmate population to a “professional/client” relationship. And that’s OK. Professionalism is good for local corrections, it’s good for the office of Sheriff. Professionalism in corrections walks hand in hand with accountability and the ability to survive and thrive when we’re under scrutiny. And whether we like it or not, we’re under scrutiny more today than ever. Just think about the image the average citizen has of corrections based on what’s been shown on television and in the papers from Abu Ghraib prison in Baghdad. No matter what the truth is from Abu Ghraib, the image of naked inmates and laughing jail guards is damaging to our local jail’s image in America. We have an obligation to be transparent, to let our community see what we’re all about, and to shed the images portrayed recently.

The future image of American jails must be an image of safety, security, humane treatment, and professionalism. Without that kind of image, our most important asset, our line officers, will continue to be relegated to the position of a second class citizen in our criminal justice community. And that’s just not fair, because today our line officers walk the toughest beat in America, and in the future, they’ll continue to walk the toughest beat. On this “year of the line officer,” I challenge all of the sheriffs, elected county officials, and jail administrators in the room to make sure that your line jail officers – these professional correctional law enforcement officers – are treated the same as any street law enforcement officer, any police officer in your agency or your community. We should do everything we can to ensure that jail officers have pay and benefit parity with their community law enforcement brothers and sisters. Remember, they walk the toughest beat in America.

The future of America’s jails is also about technology. As we move deeper into the 21st Century and the technology age, our jail management, jail security and surveillance, intelligence and criminal information capabilities will continue to make incredible strides. You can all probably remember the days of the “big book” in our booking areas and the keys we were tossed when we all started working in the jail. In those days we could do little more than simply be the keepers of the keys and the inmates. Very little information from the jail was considered useful by our community law enforcement counterparts, except maybe a mug shot when they needed it. The future of our jails includes sophisticated data management, biometric, and building security and surveillance systems that make our jobs not necessarily easier, but certainly

more effective. And with the advent of digital recording capabilities for inmate phone systems and facility wide video surveillance systems, our future includes critical and valuable electronic evidence that can be used for both internal safety and to connect the dots in serious criminal activity and gang activity in our community. Just as an example, the use of inmate telephone system recordings, along with affidavits from jail deputies who gathered gang membership intelligence through housing unit conversations and routine interaction with inmates, recently formed the key evidence to put away nineteen members of a criminal street gang in Syracuse and literally eliminated the existence of that gang in our community. That case all started in the jail. The future of America’s local jails will step past the keeper role, into a significant law enforcement role aimed at stopping crime and protecting life and property. And once again, the use of technology will simply be a tool for our most valuable asset – the line officer – the person who will use the technology to make our communities safer.

The future of America’s jails is paved with great working relationships between organizations like the AJA and TJA. We need to work together to straighten a nation mission of improved local community public safety. In this era, when the threat of international terrorism creates a major concern for our homeland safety and security, the regular old problems related to crime in our communities don’t just go away. So while more funding gets diverted to homeland security and battling terrorism, the future of America’s jails likely includes continued budget challenges. That’s why it is so important that groups like AJA and TJA work together to make our needs known locally and nationally. We need to work to keep both local and national elected officials aware of what we need to positively impact public safety and to keep our officers safe. We need to make sure our needs for some of the homeland security funds that can improve local public safety infrastructure, technology, surveillance and communications capabilities are funneled to our jail operations. We also need to work together to offer staff development and training opportunities that provide our local jail officers, supervisors and administrators with the skills and tools to do the job right, to have a positive impact on public safety in their communities. And as professional associations, we need to be ever mindful of the needs of our line officers. We need to offer programs that improve supervisors’ abilities to effectively supervise line staff and administrators’ capabilities to provide line staff with the training and tools they need to get their jobs done.

As we move forward together I really think the future

of America's jails is a bright future. We have a strong national organization – the American Jail Association – working to make a difference, and you have a strong state association – the Texas Jail Association – doing the same. For me, this “year of the line officer” will be a year to focus on getting back to the root mission of AJA. As AJA President for the next year, I pledge to work towards improving conditions and operations in America's Jails and to work with the Texas Jail Association in any way I can to make a difference in your jails. This will be a year to focus on what's important to all of us in this

business, officer safety, staff development, efficient and effective jail operations and having a positive impact on our community. It is a year dedicated to basic correctional values of safety, security, humane treatment, and professionalism. And it will be a year to celebrate and highlight the good work of America's Correctional Law Enforcement Officers, the men and women who walk the toughest beat in America and men and women who are the future of America's jails. Thank you all for your patience and attention.

MEET YOUR FELLOW TJA MEMBERS ACROSS THE STATE

by
Ronnie Freeman



Sheriff H.T. Montgomery

During the 2004 Texas Jail Association Conference held in San Antonio, Texas in May, I had the distinct honor of meeting and interviewing Sheriff H.T. Montgomery. A 1970 graduate of Texas A&M University, Sheriff Montgomery grew up in the Texas panhandle and was employed in diverse civilian jobs until he left in 1981 and entered the field of law enforcement. Some of these diverse occupations included working for ten years in TV production for KBTX in Bryan, Texas, and running a ranch in Robertson County.

Sheriff Montgomery began his law enforcement career as a corrections officer in 1981 in Robertson County, which is located in Franklin, Texas. He was promoted through the ranks to become Chief Jailer before he left Robertson County. In 1984, Sheriff Montgomery went to work for Moore County Sheriff Buck Weaver and was employed as a field sergeant and as a lieutenant investigator before he was promoted to Chief Deputy in 1987.

In 1988, Sheriff Buck Weaver was re-elected to the office of Sheriff, but was unable to fulfill his term in office. It was at this time that H. T. Montgomery was appointed Sheriff of Moore County to complete the term for outgoing Sheriff Buck Weaver. Sheriff Montgomery completed the term of office and then successfully ran for re-election. Sheriff H. T. Montgomery informed me he will retire as Sheriff of Moore County in the interim time between now and December 31st, 2004.

A member of both the Texas Jail Association and the Sheriff's Association since 1989, he has served two terms on the Board of Directors for the Sheriff's Association. In 2000, Sheriff H. T. Montgomery was appointed by then-Governor George W. Bush to the Board of the Texas Commission on Jail Standards. He was subsequently re-appointed to this board in 2003 by Governor Rick Perry.

Sheriff H. T. Montgomery has been married for 35 years to Marguerite Montgomery and lives in Dumas, Texas. He is the proud father of two children. In addition to fishing and playing golf during retirement, Sheriff Montgomery plans to travel the country and see the United States before he settles back down in Dumas.

TEXAS JAIL ASSOCIATION BULLETIN BOARD



Annual Jail Management Conference

Pat McKinney, CEO of Transcor, right, and Tim Quintana, TECH3, left pose with Dickey Haverda of Hays County. Haverda was the winner of the deluxe shotgun donated by Transcor and TECH3 at the Jail Conference in Huntsville, Texas. Haverda is a member of the Texas Jail Association.

Patti Roubison Mauldin - 2004 Jailer of the Year for Brown County

When you first meet Patti your initial thought is, "Does she work in the jail?" She is a petite lady measuring about 4'10" tall. She may be small, but she is a tough one. Patti ensures that all her duties are completed on her shift before she leaves for the day. All the paperwork must be in order for the following shifts, as well. She is a dedicated employee who gives over 100 per cent when she is on duty. She does not hesitate when other employees ask her for help. Her knowledge in booking procedures has been a great asset to the Brown County Jail.

Patti Roubison Mauldin was born in Andrews, Texas and was raised outside of West Odessa, Texas. After graduating from Odessa High School she attended Odessa College prior to moving to Bastrop, Texas.

Patti Roubison Mauldin's career in law enforcement began in August of 1979 at the Bastrop Sheriff's Department under Sheriff I.R. Hoskins. Although she began her career as a dispatcher, after just two weeks she was promoted to secretary.

During this time period, there were no "jailers" per se as it fell to the secretary or dispatchers to tend to the inmates. As there were no computers at this time, when prisoners were brought into the jail, they were searched and booked by hand. This job was performed in addition to cleaning the inmate's bedding and cooking breakfast, lunch and dinner if the cook did not arrive. In addition to these duties, the secretary had to process and research all records, complete offense reports utilizing the notes made by deputies if they were out on other calls, deal with the public in a polite and professional manner, make sure maintenance on the jail was completed as to be able to pass inspection, prepare the budget, reconcile accounts, and process monthly reports for the County Auditor. In other words, the secretary did whatever job had to be done.

Beginning in August 1984, Patti began new employment at the Texas Commission on Law Enforcement Officer Standards and Education (TCLEOSE). While there she worked tirelessly from 7:00 a.m. until 3:00 p.m. at this occupation and then proceeded to her second job at the Bastrop Sheriff's Department, which she worked at from 5:00 p.m. until at least 10:00 p.m. and again on the weekends. In June of 1987, the Bastrop Sheriff's Department moved to a new and modernized jail. Patti took on numerous jobs including the Computer System Administrator, the Telephone System Administrator, the Civil Process Clerk, the Abandoned Vehicle Clerk, Estray Clerk, the relief receptionist whenever it was necessary, and the Research Clerk.

In July 1999, Patti's father-in-law, Rupert Mauldin, had a stroke. When he finally was released from the hospital in October 1999, her husband Roy Mauldin took early retirement in order to move back to his home and take care of Rupert so as not to place him in a nursing home. It was during this traumatic time that Patti performed her duties at home and work, driving back and forth from Bastrop to Zephyr every weekend.

Beginning on January 1, 2001 to the present, Patti Roubison Mauldin has been employed with the Brown County Sheriff's Department as a jailer. She has worked diligently for seven different Sheriffs - I.R. Hoskins, Tommy J. Moseley, Jay Beggs, Con Keirse, Fred Hoskins, Richard Hernandez, and Glen Smith - two of whom she worked for more than one term of office.

Patti has performed her job with the utmost respect for those working with her, making the effort to keep the jail running smoothly and efficiently, often pulling her weight as well as that of others around her. Whatever job she takes on, Patti works to perform it flawlessly if she is to have her name associated with it.

In April of this year, Patti Roubison Mauldin received the 2004 Jailer of the Year award from the Brown County CrimeStoppers.

KEY ISSUES DEADLINE DATES

September 1, 2004 for October Publication

Send your articles on disk or via email to Sharese Hurst, Texas Jail Association, Correctional Management Institute, Sam Houston State University, Huntsville, Texas 77341-2296, sharese@shsu.edu.

UPCOMING TRAINING

Texas Jail Association

July 13, 2004	Cultural Diversity McLennan County Sheriff's Office, Waco, Texas For more information call 254-750-9000.	8 Hrs.	\$10
July 12, 14, 16, 19 21 and 23, 2004	Intermediate Spanish McLennan County Sheriff's Office, Waco, Texas	24 Hrs.	\$100
August 23-26, 2004	Jail Management Issues Radisson Hotel, South Padre Island, Texas	28 Hrs.	\$125
October 5-8, 2004	35th Annual Jail Management Conference Criminal Justice Center, Huntsville, Texas	20 Hrs.	\$145
Sept. 20 - Oct. 4, 2004	Basic County Corrections McLennan County Sheriff's Office, Waco, Texas For more information call 254-750-9000.	80 Hrs.	



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TEXAS JAIL ASSOCIATION MEMBERSHIP

PURPOSE

The Texas Jail Association was formed on June 4, 1986, in Austin, Texas. The organization's main objective is to provide a distinct unified voice for correctional officers working in local jails. TJA's membership is comprised of sheriffs, jail administrators, correctional officers, support staff, and other interested parties of the corrections profession in Texas.

MISSION

- * To bring together those concerned with or interested in the professional operation and administration of jails in the state of Texas;
- * To advance professionalism through training, technical assistance, publications, peer interaction, and conferences;
- * To provide leadership in the development of professional standards, management practices, programs, and services, and
- * To advance the interests, needs, and concerns of the membership.

MEMBERSHIP BENEFITS

- * Annual Training Conference with the latest national, state, and local corrections information;
- * A newsletter covering important issues and developments in the correctional industry;
- * Regional training and development seminars;
- * Opportunities to share ideas and network with others in the corrections profession, and
- * State Legislative updates and input.

EDUCATION AND TRAINING

The Texas Jail Association Annual Training Conference, held in the spring, focuses on professional training for members. Topics for the Annual Conference include but are not limited to the following:

Texas Commission on Jail Standards Updates
Texas Department of Criminal Justice Updates
Legal Issues for Jails
Texas Legislative Updates
Jail Security Issues

Regional training is provided by the Association several times per year throughout the state. This provides those members that are unable to attend the Annual Conference with the opportunity to learn valuable information about their profession. Each participant receives a certificate of completion for each training program as well as the appropriate TCLEOSE credit.

MEMBERSHIP OPTIONS

Professional Member (voting member)

Law enforcement personnel working with or in support of a jail, and who are employed by, and work under the supervision of a sheriff.

Associate Member (voting member)

Active or retired law enforcement personnel, including federal, state, and local entities working with or in support of Texas county or city jails.

Affiliate Member (non-voting member)

Any person interested in the operation and administration of Texas jails as approved by the Texas Jail Association.

Name: _____ Title: _____

Agency: _____ Address: _____

Phone: _____ Fax: _____